

Broadband cell  
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**भारत संचार निगम लिमिटेड**  
( भारत सरकार का उपक्रम )  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No: 12-11/2010/BB/Maint.

dt 15-02-2011

To  
All Chief General Managers,  
Territorial Circles/Metro Districts  
BSNL.

**Subject:** Launching of Registration portal for getting SMS alerts on Network related fault from Broadband Multiplay.

Broadband Network circle, Bangalore has developed a mechanism at broadband (Multiplay) NOC, to send alerts via SMS on various faults in Broadband Multiplay network elements to corresponding Nodal incharge officers. A new portal has been developed and linked in the existing UTSTARCOM TSC portal namely [www.utstarcomtsc.bsnl.co.in](http://www.utstarcomtsc.bsnl.co.in). The details are as below:

1. This feature is available in the menu under the title 'SMS'.
2. Circle Co-ordinator /Node Incharge can register for getting SMS alerts by providing Name, Mobile Number, Designation etc. of the officers concerned for maintenance of DSLAMS one or more locations by selecting appropriate, corresponding IP details available in the portal.
3. The provision to capture the details of next level of escalation is also made available in the portal.
4. While every care has been taken to add all available circles/SSA/DSLAM details, provision has been made to report any omissions.

All CGMs are requested to give instruction to all circle co-ordinators, SSA Heads and Nodal incharges who are responsible for maintenance of DSLAMS for registration to utilize this feature and get real time alarm notifications. It is expected that with the help of this feature BSNL would be able to maintain a good level of service. Compliance may be submitted to this office latest by 25/02/2011.

(Anil Jain)  
Sr. GM (NWP-BB)

Copy to: -

1. Dir (CFA) - for kind information please.
2. CGM (BBNW)-for kind information please.
3. Sr. GM (BB-NOC)-for kind information please

**Endt no: PGM(CFA)/Nib-BB Genl/2010-11/20 dtd at Chennai-8 the 15/02/11**

To  
Heads of All SSA  
BSNL, TN Circle

For favour of kind information and to  
intimate compliance

Signed

P.Kumar,AGM(BB-O)  
TN Circle,Chennai-8